



If you have any questions or run into any problems during the installation process please contact Comlabs at 321.409.9898 and contact customer support.

Before Install Date

- Read over all material available on website for installers (Technician doc, policies, procedures, aiming, and grounding)
- Verify that you have the latest documents downloaded
- Review over material specific to the installation; including the site survey form and any pictures
- Contact Comlabs Logistics with the scheduled date of the installation, 321-409-9898 option 2

On Install Date

- Arrive on site and greet contact
- View locations for computer installation, dish installation, and cable run
- Call Comlabs at 321.409.9898 Option 2 to announce arrival and indicate any issues that may occur with the installation (survey was incorrect, IT not present, will require out of scope materials, ect)
- Unpack and install computer
- Hook up computer to the Internet (if the customer has not provided CAT 5, run it)
- Begin working on dish, LNB, AzEI, feed horn and mount
- Make sure to build and secure mount properly using directions supplied
- Point and peak dish using Birdog or Spectrum Analyzer
- Secure all hardware on the mount and dish
- Ground dish and feed cables in accordance with the instructions and regulations
- Make sure proper ballast (weight) is used for the mount
- Begin cable run observing all building, NEC, and fire codes using RG6 cable
- If run is going to be longer than 200ft please contact Comlabs Logisitcs
- Tie wrap and dress out all cables
- Clean up all debris from the site
- Take all pictures indicated on the site completion form
- Verify that the customer is satisfied with the installation
- Verify cable run is completed and system has been connected
- Call Comlabs tech support 321-409-9898 option 1 to commission and set up training appointment
- ***Do not leave site without contacting Comlabs first.***
- Fill out and Fax back the Site Completion Form before leaving the site to 321.409.9899
- Email the pictures to Installations@Comlabs.com